

Production Support Technician

MacKay Meters is seeking to fill the position of Production Support Technician. This is a full time salaried position at our corporate headquarters in New Glasgow, Nova Scotia, Canada. The Product Support Technician is responsible for supporting production, to maintain, expand on and enhance a line of software intensive embedded and PC based products. Salary will be commensurate with experience and ability. Please send your cover letter, résumé/CV, to hr.mgr@mackaymeters.com.



Principal duties & responsibilities:

- Understand and support all aspects of our product's design and functionality including usage, configuration, backend operation and configuration, firmware updates, installation, etc.
- Work closely with production, customers and/or vendors.
- As part of the Production Engineering Group, duties also include hardware modifications, manufacturing documentation, such as bill of materials, the creation and maintenance of production test procedures, creating and implementing functional and environmental test procedures for existing and new products, designing and integrating new test equipment and procedures for the production floor, sourcing and testing new and substitute parts and troubleshooting production and customer related problems.
- Provide input and design services for the development of new products.
- Provide quality assurance with technical assistance to better ensure product compliance.
- As required, provide on-site technical assistance to customers and/or vendors.

Qualifications:

- Electronics Engineering Technician Diploma
- High Reliability Soldering course
- Experience in an electronics manufacturing environment is considered an asset.
- Experience using schematic capture programs such as ORCAD is a definite asset.
- Ability to understand, analyze and modify as required, low power, industrial grade micro controllers and related digital and analog circuits.
- Working knowledge of electronic test equipment, oscilloscope, DMM.
- Strong knowledge of Microsoft® Office
- Strong knowledge of computer hardware configuration (serial ports, networking, etc.)
- Strong communication, interpersonal and consulting skills.

Successful candidate must have a valid driver's license, Canadian passport and be available and able to travel on Company business.

Please no telephone inquiries. We thank all applicants for their interest, however, only those selected for an interview will be contacted.

About J.J. MacKay Canada Limited:

J.J. MacKay Canada Limited is a Nova Scotia based company and an industry leader in the manufacture and supply of innovative parking equipment and parking solutions. We have been providing our parking products, services and solutions to Canadian, US, and International clients for over 50 years. The parking IT solutions we provide include traditional client/server applications with associated databases installed at our client sites as well as products that require customized software development, mobile applications, web based (remote) applications and client data hosting. Our web site is <https://mackaymeters.com>